

## Patient Reference Group

20th January 13.00-14.30

### Background

The Patient Reference Group supports the Leeds Teaching Hospitals Trust to improve its services. The group influences the 'big' changes happening across the Trust. This is our first meeting of 2021

### New ways of working

Due to social distancing measures, we are unable to meet physically for the foreseeable future. However, we will continue to ask for your input via email and share information on our website. To go to our website please use the link below:

<https://www.leedsth.nhs.uk/patients-visitors/patient-and-visitor-information/patient-experience/involving-people/>

### What's the meeting about?



In April the Trust will need a new Patient Experience Strategy and we would like your help to create this. We started these conversations in 2020 but we want to continue to involve people along the way. We would like to hear your ideas about how to develop the way we involve patients and the public in improving the care and treatment we deliver.

**Digital inclusion-** Rachel Benn- Digital Inclusion Coordinator – 100% Digital Leeds

Thousands of adults in Leeds are either off-line and/or lack basic digital skills. Digital inclusion brings positive outcomes for these people, including financial savings, reduced isolation, better employment prospects and improved health and well-being. Leeds Library and Information Service are working with partners and community organisations to identify groups and individuals who will most benefit from being online.

This service might also enable more people to get involved in improving services whilst the opportunity to get together physically is not available.

Rachel will be attending the meeting to talk about what support people and organisations might get from this service.

### **Want to take part?**

If you would like to take part in this meeting you can let us know by emailing [pcpi.ltth@nhs.net](mailto:pcpi.ltth@nhs.net) by the **18th of January**. The link for this meeting being held on MS teams can be found below. **Please be assured that the link is secure.**

### **[Click here to join the meeting](#)**

Don't worry if you are unable to attend. As always, we will be sending a summary of the meeting afterwards, so you don't miss out. We will also be holding another session on **Wednesday the 24th of February- 13.00-14.30**. More details on this will be sent closer to the time.

**We look forward to seeing you there**