

# Qi

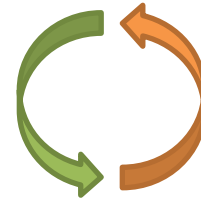
## What Is Quality Improvement?

QI is a **systematic** method for **continually improving processes, outcomes, and service**, regardless of prior excellence, in order to be the best we can be!



It involves **multidisciplinary staff** and **patients** coming together with a shared focus and is context specific.

Data is used to **evidence** if change has led to an improvement.



QI is about **continuous work** to improve and eventually become part of the culture and the **new way of doing things**.



QI is owned by the team and **empowers** those on the frontline to identify and test ideas.

QI involves using the model for improvement to **test** Plan Do Study Act cycles that enable teams to test new ideas that they believe will lead to improvement.

They can then **evaluate** the outcome over time, adapting and incorporating new ideas into everyday practice.

