

Digital and Information Technology (DIT) Committee Chair's Report Public Board Meeting

25 November 2021

Presented for:	Information
Presented by:	Jas Narang, Chair of the DIT Committee
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List of meeting dates	12 November 2021

Trust Goals	
The best for patient safety, quality and experience	✓
The best place to work	✓
A centre for excellence for research, education and innovation	✓
Seamless integrated care across organisational boundaries	✓
Financial sustainability	✓

Trust Risks (Type & Category)				
Level 1 Risk	(✓)	Level 2 Risks	(Risk Appetite Scale)	Risk
Workforce Risk				
Operational Risk		<ul style="list-style-type: none"> Business continuity We will develop and maintain stable and resilient services, operating to consistently high levels of performance. 	Cautious	↔ (same)
Clinical Risk		<ul style="list-style-type: none"> Patient safety and outcomes We will provide high quality services to patients and manage risks that could limit the ability to achieve safe and effective care for our patients. 	Minimal	↔ (same)
Financial Risk		<ul style="list-style-type: none"> Financial management and waste reduction We will deliver sound financial management and reporting for the Trust with no material 	Cautious	↔ (same)

		misstatements or variances to forecast.		
External Risk		<ul style="list-style-type: none"> Regulatory risk We will comply with or exceed all regulations, retain its CQC registration and always operate within the law. 	Averse	↔ (same)

Key points	
1. This summary provides an overview of significant issues of interest to the Board, highlights key risks discussed, key decisions taken and key actions agreed by the DIT Committee.	For information

12 November 2021 Digital and Information Technology (DIT) Committee

1. Introduction

The Chair's Report for the Digital and Information Technology (DIT) Committee provides an overview from the meeting held on Friday 12 November 2021 highlighting issues and risks discussed and key actions agreed.

2. Significant Issues of Interest to the Board

Digital IQPR

Given the significant improvements in management information across DIT a revised set of IQPR indicators were reviewed and will be adopted from the next board meeting. These provide visibility on:

- Service desk demand
- Service backlog
- PPM usage (remains from previous IQPR)
- Project and programmes demand
- Medical records scanning performance and demand

The Committee discussed the potential of developing customer satisfaction indicators both from the service desk and more broadly across DIT services. This will be reviewed by the team over the coming months.

The Committee recognised this is a step change in the quality of management information from DIT.

DIT Committee Work Programme

Following the Committee effectiveness review the workplan has been amended to include the additional topics which are:

- Annual review of DIT governance arrangements
- Twice a year review of project portfolio and priorities
- Annual review of federated IT governance

The frequency of review of “links to other providers” and “strategic risks” has been reduced to create space in the agenda.

Internal Audit Actions

The Committee reviewed progress on the internal audit actions and commented on the significant positive progress made by the Digital team.

Cyber Assurance

The Committee reviewed the progress on the cyber assurance work and although recognising much work is still required were assured that an appropriate plan is in place and being executed.

NHS X – What good looks like (WGLL). Who pays for what (WPFW)

The Committee reviewed and discussed the two papers published by NHSx that attempt to create a “clear north star” to support trusts in developing their digital strategies and plans.

The Committee felt that WGLL provides a starting point for discussion and looks forward to seeing the promised supporting materials from NHSx.

The Committee felt that WPFW falls some way short of recognising the many challenges of legacy systems and infrastructure that many trusts have, and that further engagement is required.

Yorkshire and Humber Shared Care Record (YHCR)

The Committee were briefed on the extension of the YHCR platform to Leicester, Leicestershire and Rutland.

Programmes

PAS

Guy Dickie updated the Committee on the progress of the PAS upgrade. The software upgrade is due on the 4 December and the planning and preparation appear robust.

Regional LIMS/ICE

Guy Dickie updated the Committee on the progress of the regional LIMS/ICE programme.

Digital Dictation

Guy Dickie updated the Committee on the progress of the digital dictation programme.

3. Operational Issues

None to raise with the Committee or Board.

4. Review of Meeting

The Chair positively reflected on the meeting discussions and the improvements in the assurance reporting and documentation to the Committee.

5. Publication under the Freedom of Information Act

This paper has been made publicly available under the Freedom of Information Act 2000.

6. Recommendation

The Board is appraised of the summary of the meeting, the assurances provided and where necessary the escalation from the Digital and Information Technology Committee Chair's Report.

Jas Narang

Non-Executive Director and Chair of the Digital and Information Technology Committee

November 2021