

**Public Board  
9 July 2020**

**Seven Day Services Standards**

<b>Presented for:</b>	Assurance
<b>Presented by:</b>	Phil Wood, Chief Medical Officer
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<b>Previous Committees:</b>	NONE

<b>Trust Goals</b>	
The best for patient safety, quality and experience	✓
The best place to work	✓
A centre for excellence for research, education and innovation	
Seamless integrated care across organisational boundaries	
Financial sustainability	

<b>Key points</b>	
1. To report Trust compliance with the Seven Day Services Standards	For Assurance

## 1. Summary

From 2019 the Trust has been required to provide Board Assurance to NHS England that the core Seven Day Services Standards are being met. This report relates to performance up to July 2020.

## 2. Background

The Seven Day Service Standards were developed by the Academy of Medical Royal Colleges in 2013 in response to the “weekend effect” of increase mortality rates for non-elective patients admitted at the weekend.

The standards are (priority standards in bold):

Standard 1 Patient Experience

**Standard 2 Time to First Consultant Review - 14 hours from admission**

Standard 3 Multi-professional Team Discussion

Standard 4 Handover

**Standard 5 Diagnostics - access to Radiology and other Diagnostics**

**Standard 6 Consultant Directed Intervention - such as Interventional Radiology**

Standard 7 Liaison Mental Health

**Standard 8 Ongoing Review by Clinicians**

Standard 9 Transfer to Community, Social and Primary Care

Standard 10 Quality Improvement

Our self-assessment is that we have maintained compliance with the four core standards:

- Standard 2: Time to First Consultant Review - 14 hours from admission
- Standard 5: Diagnostics - access to Radiology and other Diagnostics
- Standard 6: Consultant Directed Intervention - such as Interventional Radiology
- Standard 8: Ongoing Review by Clinicians

In relation to the remaining six standards:

- We continue to work to improve the standard of handover and audit performance against the Trust’s Handover Procedure.
- There has been an increase in the levels of weekend working by Physiotherapy and Occupational Therapy in the following specialties:
  - Respiratory
  - Acute and Elderly Medicine
  - Stroke
  - Trauma & Orthopaedics
  - Major Trauma
- Working relationships with partners across the health and social care system are good. Following a recent report on discharge pathways, all partners are demonstrably working co-operatively to

improve discharge arrangements for our patients.

- There are a number of quality improvement initiatives across the Trust, which involve improvements to seven-day service provision. These include consideration of levels of senior support available at the weekend and also access to diagnostics.

### **Aims for 2020/21**

The COVID-19 pandemic will dominate patterns of clinical activity in 2020. It is likely, given the suspension of most planned activity, that compliance with the standards will improve. However, the maintenance of safe and reactive services for our patients remains our priority.

### **3. Financial Implications and Risk**

There are no current financial implications or risk.

### **4. Communication and Involvement**

Engagement and sharing with Clinical Service Unit teams takes place through the Executive Management Group.

### **5. Equality Analysis**

No impacts have been identified.

### **6. Publication Under Freedom of Information Act Public Board meeting**

This paper has been made available under the Freedom of Information Act 2000

### **7. Recommendation**

That the Quality Management Group is assured regarding the delivery of Seven Day Services Standards by the NHS England Seven Day Services Standards template (Appendix 1).

### **8. Supporting Information**

The following papers make up this report:  
No additional papers

**Dr Phil Wood**  
**Chief Medical Officer**  
**July 2020**