

Ethnicity @ LTHT - Patients

Leeds Local Authority District Population: White - 85%, Mixed/multiple ethnic groups - 2.7%, Asian/British Asian - 7.7%, Black/Black British - 3.5%, Other ethnic group - 1%. (Source: 2011 Census)

Accident & Emergency Breaches 2015

Attendances		Breaches	
White	76.1%	84.6%	White
Mixed/multiple ethnic groups	1.9%	1.0%	Mixed/multiple ethnic groups
Asian/Asian British	8.1%	5.7%	Asian/Asian British
Black British/Black	4.0%	3.0%	Black British/Black
Other ethnic group	3.3%	1.9%	Other ethnic group
Undefined	5.6%	3.8%	Undefined

Outpatients Do Not Attend (DNA) 2015

Did Not Attend	
71.5%	White
1.8%	Mixed/multiple ethnic groups
8.6%	Asian/Asian British
4.7%	Black British/Black
2.3%	Other ethnic group
11.1%	Undefined

Readmissions 2015

Readmission	
87.1%	White
1.0%	Mixed/multiple ethnic groups
6.0%	Asian/Asian British
2.0%	Black British/Black
1.6%	Other ethnic group
2.3%	Undefined

Referrals to Treatment (RTT) Breaches 2015

Attendances		Breaches	
White	76.1%	84.6%	White
Mixed/multiple ethnic groups	1.9%	1.0%	Mixed/multiple ethnic groups
Asian/Asian British	8.1%	5.7%	Asian/Asian British
Black British/Black	4.0%	3.0%	Black British/Black
Other ethnic group	3.3%	1.9%	Other ethnic group
Undefined	5.6%	3.8%	Undefined

Key Findings

- BAME were 50% more likely than White to not attend an outpatient appointment and twice as likely than White to not recommend the service to a family member or friend.
- White were 50% more likely than BAME to not be treated within 4 hours within Accident and Emergency, but BAME were twice as likely than White to not recommend the service to a family member or friend.

Key Actions

- Continue to reduce the gap by at least 50% between BAME and White Outpatient DNAs by 2020 by implementing the NHS Accessible Information Standard that ensures practical steps are put in place to ensure ready access to hospital services and information from the first point of contact for patients and carers in 2016.
- Continue to reduce the gap by at least 50% between BAME and White that rate Outpatients and Accident and Emergency as requiring improvement by 2020 by analysing the additional comments section of the Friends and Family Test Patient Survey and targeted and bespoke data and support being provided to the relevant Clinical Support Units for the identification of specific actions as necessary in 2016.
- Further explore the difference in A&E breaches by ethnicity by reviewing all available intelligence on the patient experience within A&E and developing specific targets and actions as necessary by 2017.