

# Religion/Belief @ LTHT - Patients

April 2017 - March 2018

## Accident & Emergency Breaches<sup>1</sup>

	Attendance (%)			Breaches (%)		
	15/16	16/17	17/18	15/16	16/17	17/18
Buddhist	0.14	0.1	0.1	0.2	0.1	0.1
Christian	41.2	40.7	39.5	53.0	51.9	50.4
Hindu	0.6	0.6	0.7	0.5	0.5	0.5
Jewish	0.7	0.7	0.7	1.0	1.0	1.0
Muslim	7.1	7.4	7.7	5.0	5.2	5.4
No Religion	29.5	30.5	32.2	20.5	21.4	22.9
Rastafarian	0.02	0.02	0.02	0.01	0.02	0.01
Sikh	1.0	1.0	1.0	0.9	0.9	0.9
Unknown	19.7	18.9	18.1	18.8	19.0	18.7

Leeds Local Authority District Population: Buddhist - 0.4%, Christian - 55.9%, Hindu - 0.9%, Jewish - 0.9%, Muslim - 5.4%, No religion/belief - 28.2%, Other - 0.3%, Sikh - 1.2%, Undefined - 6.7% (Source: 2011 Census)

### Inpatient Admission (%)

	15/16	16/17	17/18
Buddhist	0.1	0.1	0.1
Christian	43.2	42.6	40.6
Hindu	0.5	0.5	0.4
Jewish	0.7	0.8	0.7
Muslim	5.8	5.8	5.6
No Religion	21.8	22.2	21.9
Rastafarian	0.01	0.01	0.01
Sikh	0.8	0.8	0.8
Unknown	27.0	27.2	29.9

### Readmissions (%)

	15/16	16/17	17/18
Buddhist	0.1	0.03	0.1
Christian	55.0	53.0	50.8
Hindu	0.5	0.5	0.4
Jewish	0.8	1.1	1.0
Muslim	5.3	5.8	5.6
No Religion	19.5	20.3	21.6
Rastafarian	0.01	0.01	0.02
Sikh	0.9	0.8	0.8
Unknown	17.8	18.6	19.7

### Outpatient Attendance (%)

	15/16	16/17	17/18
Buddhist	0.1	0.1	0.1
Christian	46.9	45.0	43.0
Hindu	0.6	0.6	0.6
Jewish	0.8	0.7	0.7
Muslim	5.1	5.1	5.1
No Religion	19.8	20.1	20.5
Rastafarian	0.02	0.02	0.02
Sikh	1.0	0.9	0.9
Unknown	25.8	27.3	29.1

### Did Not Attend (%)

	15/16	16/17	17/18
Buddhist	0.1	0.1	0.1
Christian	38.9	38.0	36.3
Hindu	0.5	0.6	0.5
Jewish	0.4	0.4	0.5
Muslim	7.2	6.8	7.1
No Religion	25.4	26.0	26.4
Rastafarian	0.04	0.04	0.04
Sikh	1.0	0.9	0.9
Unknown	26.5	27.2	28.3

Outpatients Do Not Attend (DNA)

### Attendance (%)

	15/16	16/17	17/18
Buddhist	0.1	0.1	0.1
Christian	48.3	47.2	45.3
Hindu	0.5	0.5	0.4
Jewish	0.6	0.6	0.5
Muslim	4.0	4.0	4.3
No Religion	19.9	20.4	20.4
Rastafarian	0.02	0.01	0.01
Sikh	0.8	0.8	0.8
Unknown	25.7	27.0	28.0

### Breaches (%)

	15/16	16/17	17/18
Buddhist	0.1	0.1	0.1
Christian	43.9	43.1	44.9
Hindu	0.4	0.5	0.5
Jewish	0.5	0.5	0.5
Muslim	4.7	4.9	4.6
No Religion	22.7	23.0	21.3
Rastafarian	0.01	0.01	0.02
Sikh	0.8	0.7	0.8
Unknown	26.7	27.2	27.5

## Referrals to Treatment (RTT) Breaches<sup>2</sup>

<sup>1</sup> When a patient is not treated within 4 hours by the Emergency Department

<sup>2</sup> When a patient is not treated within 18 weeks of being referred

### Key Findings

Further deeper analysis of the above data shows that compared to last year:

- Muslims, No Religion or Belief and Rastafarian remain more likely than other religions to not attend an outpatient appointment, but the year on year percentage change shows the gap is closing.
- Jewish and Rastafarian patients are more likely to be readmitted than any other religion or belief and Hindus least likely. The year on year percentage change shows the situation to be consistent with previous years for Rastafarian and Hindus.
- Christians and Jews are more likely not to be treated within 4 hours by the Emergency Department. The year on year percentage change shows a yearly increase.

Note: across all findings there is a high percentage of Not Known.

### Key Actions

- Further implementation of improvement projects in Outpatients to ensure fit-for-purpose patient leaflets and appointment letters.
- Continue to:
  - regularly monitor the effectiveness of the Elective Treatment Access Policy, which covers DNAs and RTTs.
  - consider Friends and Family Test (FFT) feedback, including ensuring all religious/belief related themes are identified and addressed.
  - roll out the Patient Advice and Liaison Service within the different communities, including the different religious and belief communities, to ensure all concerns are raised and addressed as far as reasonably possible.
- Carry out targeted engagement work with affected groups to better understand the data.
- Reduce 'Not Known' and improve data quality through staff training on the purpose of capturing the data.
- Continue to provide religious and belief staff training with a focus on meeting the needs of people with no religion or belief.