

Claire

Senior Information Analyst



About Claire

Claire has worked in the NHS for 33 years, initially at Dryburn Hospital in Durham. She started her LTHT journey as a receptionist in the Endoscopy unit where she worked closely with the medical team to implement the waiting list system and ensure urgent tests were conducted within appropriate timescales. 3 years later she moved into Digital and is still just as thrilled and proud of her work as she was 30 years ago.

Profile



Female



British



Birstall



Developer



Loves

- Using data to drive improvements in working practices & patient outcomes
- Managing the TARN team and working closely with the Major Trauma Centre
- Achieving targets to positively impact patient care



Challenges

- Ensuring everyone understands terminology and requirements
- Hitting deadlines when collating data and reports for CSUs
- Ensuring busy clinical colleagues complete audits to tight deadlines



Day in the life

Start work at 8am

Submissions into NHS national collection portals

Collaborate with CSUs

Finish work at 4-5pm



Host team meeting to plan workload

Generate reports to assist the team and present data to steering groups