Mandeep Network Operations Manager





About Mandeep

Mandeep graduated from University with a BSc in Computing, which laid the foundation for a career in Digital. He began his journey at LTHT as a Desktop Support technician, where he gained troubleshooting experience and developed an interest in networking which resulted in him taking on the role of Network Operations Manager. Due to the ever changing nature of technology, he still finds his work fulfilling, challenging, and engaging.

Profile







Leeds



Network Operations Manager



Loves

- Supporting the provision of high-quality healthcare.
- Collaborating with a diverse team of professionals in various departments.
- Taking responsibility for and pride in my team's success.



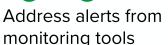
Challenges

- Balancing the need for network improvements with budget limitations.
- Implementing network changes in 24/7 critical environments.
- The network is extremely complex and requires meticulous attention to detail to ensure its stability and security.



Day in the life

Start work Ensure timely resolution Update and maintain Finish work at 9am of service desk tickets network documentation at 5pm



Draft network specifications for upcoming projects

Assign resources to projects