

Patience

Junior Business Analyst



About Patience

Patience joined the LTHT team in 2021, starting out as a non-clinical support worker in A&E whilst completing her Msc in Organizational Psychology. Patience researched roles in Digital at the Trust and is now undertaking an apprenticeship in Business Analysis to further develop her skills. Patience loves being part of the team and has learned a lot about her transferable skills. Her role allows her to think differently and try new things.

Profile



Female



British



Leeds



Business Analyst



Loves

- I'm always learning new things. I am an academic at heart therefore this keeps me engaged.
- I have clear development opportunities available to me in future.
- My job allows me to meet clinical staff and learn about their experiences, therefore I feel connected to patients.



Challenges

- Lack of technology that fully supports what we do
- Some lack of standardisation across the teams in terms of our ways of working – e.g how we track our work



Day in the life

Start work at 8am

Contribute to process and IT systems improvements

Meet stakeholders

Finish work at 4pm

