

# Patient Carer and Public Involvement Strategy 2024-27

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The Leeds  
Teaching Hospitals  
NHS Trust



# Aim 1

It will be clear to patients and the public how their lived experience has influenced Trust strategies.

1: The Trust will share patient insight and learning across Leeds and beyond.

2: The PCPI team will provide practical support regarding the involvement of people and communities in key strategic workstreams.

3: The PCPI team will provide advice, guidance, and resource to support the involvement of people and communities in Trust strategies.



## Aim 2

**Staff will be equipped to deliver outstanding involvement activity.**

1: The PCPI team will host an LTHT focussed insight and reporting library.

2: The PCPI team will provide a programme of learning, advice and resource which supports improved engagement with patients.

3: The PCPI team will provide practical support to CSUs where engagement and involvement activity has been identified as underdeveloped.

4: The PCPI team will work to embed the Patient Story programme across the Trust.

5: The PCPI team will promote the added value that volunteers bring to the delivery of involvement activity.



# Aim 3

The lived experience of people will help tackle health inequalities across our services.

1: We will focus on engagement activity with patients identified as having a poorer and avoidable experience.

2: We will develop mutually beneficial relationships with organisations working directly with those experiencing health inequalities.

3: We will work alongside those experiencing health inequalities to create solutions which address inequity.

