

Patient Carer and Public Involvement Strategy 2024-27



The Leeds
Teaching Hospitals
NHS Trust

A logo consisting of three interlocking arcs in purple, blue, and pink, arranged in a stylized 'C' shape.

Communication
Compassion
Co-ordination

Aim 1

It will be clear to patients and the public how their lived experience has influenced Trust strategies.

- 1: The Trust will share patient insight and learning across Leeds and beyond.
- 2: The PCPI team will provide practical support regarding the involvement of people and communities in key strategic workstreams.
- 3: The PCPI team will provide advice, guidance, and resource to support the involvement of people and communities in Trust strategies.



Aim 2

Staff will be equipped to deliver outstanding involvement activity.

- 1: The PCPI team will host an LTHT focussed insight and reporting library.
- 2: The PCPI team will provide a programme of learning, advice and resource which supports improved engagement with patients.
- 3: The PCPI team will provide practical support to CSUs where engagement and involvement activity has been identified as underdeveloped.
- 4: The PCPI team will work to embed the Patient Story programme across the Trust.
- 5: The PCPI team will promote the added value that volunteers bring to the delivery of involvement activity.



Aim 3

The lived experience of people will help tackle health inequalities across our services.

1: We will focus on engagement activity with patients identified as having a poorer and avoidable experience.

2: We will develop mutually beneficial relationships with organisations working directly with those experiencing health inequalities.

3: We will work alongside those experiencing health inequalities to create solutions which address inequity.

